Digital Support for Positive Change

Why Work with Clea Technology

Our goals are simple

We want to help charities harness the power of technology to boost the impact of their programs and get more from limited budgets. We want to build a Clea Zambian team of Tech Analysts to match qualified professionals with sustainable work opportunities.

01 | Better Demonstrate Impact

Retain & Increase Support

IT will help all of your team members access monitoring and evaluation data wherever they are in the world to better demonstrate your impact to community members, donors and supporters.

Your M&E team will be able to input data on site at your projects - whether connected or offline - which will be then be available to your project, fundraising, communications and management teams for reporting and new proposals.

Track your progress in real-time, monitor program outcomes and pull together analytical reports to test assumptions, prove impact and communicate stories to your project participants and supporters.

Ensuring your website is mobile-ready and has a trustworthy donation tool will also help retain and increase your support and donations.

02 | Collaboration

Work Better

Collaboration is key in any organisation but for cash-strapped, globally spread non-profit teams, cloud tech is an excellent way to unify your team, share information and work collaboratively in real time wherever you are.

We practice what we preach and also work remotely using the tools we implement for our non-profit clients.

03 | Connectivity Stay Online

Unreliable connectivity can present daily challenges in the office and on the go - slowing down your work, losing emails and affecting business continuity. Our team will help identify any obstructions to reliable connectivity and help keep you online so you don't miss anything. Team guidelines will improve data usage - reducing costs and improving internet speeds.

05 | Employing Zambian IT Professionals

Job Creation & Local Knowledge

Our team combines decades of experience in the UK and Zambian IT sectors. Based between the two countries, we understand both and know how to get things done. This ongoing knowledge exchange helps us share current best practice with our non-profit clients – who often are also based between the two countries, and the wider Southern African region.

By working with Clea, you contribute to the creation of steady employment opportunities for Zambian IT professionals and provide a vote of confidence in the growing tech sector.

06 | Responsive & Expert IT Support

Increase Continuity & Boost Impact

Technical glitches cannot always be avoided but investment in solid IT foundations is very likely to save you money, improve productivity and boost your impact over the long term.

Avoid the trap of your most technologically savvy team member becoming the de facto IT person - this is often a false economy and distracts from their core tasks whilst IT issues may fall off the radar until they hit urgent and are costlier to resolve.

Spend less time dealing with IT issues and more time on your core mission and building relationships with the people that bring your organisation to life.

08 | Cyber Security Digital Peace of Mind

Effective IT systems and concrete cyber security ensure your charity complies with charity law requirements and donor obligations. Cyber security can make or break an organisation and it is critical that you have the correct measures in place to protect your data, files and finances.

Cyber security is our top priority. We work with our non-profit clients to ensure that they first adhere to the UK's National Cyber Security Centre's <u>Small Charity Guidelines</u> before integrating their <u>10 Steps to Cyber Security</u> – comprehensive guidance which is used by the majority of FTSE350 companies.

We are also in conversation with the Zambia Information & Communications Technology Authority (ZICTA) to ensure our clients are up to speed within the Zambian context also.

07 | Swapping Profit for Purpose

Reduce Your Long-Term IT Spend

Clea is a registered Community-Interest Company (CIC). This means that we do not turn a profit and that we pursue social purpose. This means our rates are fair and simply cover the cost of getting things done.

A tech assessment and IT strategy will help you squeeze the most value out of your IT budget and help you avoid costly crises. We help you use what you already have well. Our day-to-day support will help things run smoothly and securely. We make sure you get the benefit of any free and discounted tech resources such as Microsoft Office 365. Cloud tech will also cut the cost of maintaining an internal server.

We are

Clea Technology

Purposeful IT to unlock potential in the

charitable sector.
Our team has over three decades of IT experience and we understand the technical challenges charities face.



04 | Staff Training & Guidance

Be Self-Reliant

Well-trained staff are happy staff and with less IT headaches, everyone can focus their energies on the core mission. Just as charities should ultimately aim to not exist, we aim for you not to be dependent on our services but are here when you need us.

Ready to boost your impact?

Set up an introduction chat with one of our Zambian or UK team members connect@clea.tech